

# Melissa (Lisa) Stubenrauch RN –BC BSN CDONA/LTC RAC- CT NHA

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[LisaStubenrauch.com](http://LisaStubenrauch.com)

A proven Long Term Care executive and nurse with ability to create culture change to enhance patient care outcomes, increase the bottom line and reduce staff turnover. Experienced speaker with special focus on Infection Control and SNF clinical topics.

## EXPERIENCE

### 2020 TO PRESENT

#### CONSULTANT/OWNER

##### QUALITY IMPROVEMENT CONSULTING

SNF consultant providing clinical and operation consulting to multiple facilities in Washington State. Special focus on infection control, incident reporting, clinicals processes, policy development and implementation, team building, census building and revenue enhancement. Furnishing Directed Plan of Correction work for facilities after imposition of federal remedies.

### 2008-2020

#### PRESIDENT/ADMINISTRATOR

##### ISSAQUAH NURSING AND REHABILITATION CENTER

Helped team move from 1 star to 5 Star status.

Increased Quality Mix from 3% to 40+%

Made facility profitable. Building was losing > \$150,000 a month.

Numerous facility and personal awards for Quality Care

Maintained 5 Star Status for over 9 years.

### 2006-2008

#### REGIONAL DIRECTOR OF CLINICAL SERVICES

##### EVERGREEN HEALTHCARE MANAGEMENT

Responsible for clinical oversight and management of 8 skilled nursing facilities

### 2004-2006

#### REGIONAL OPERATIONS MANAGER

##### EVERGREEN HEALTHCARE MANAGEMENT

Provided financial management and operations support to 7 SNF's

Also acted as Regional Nurse Consultant for first 7 months as ROM

### 1986-2006

#### LICENSED NURSE AND NURSE EXECUTIVE POSITIONS IN SNF'S

## EDUCATION

JUNE 1989

**BACHELOR OF SCIENCE IN NURSING,**  
SEATTLE UNIVERSITY

## CERTIFICATIONS

2016 Board Certified in Gerontological Nursing

2004 Board Certified as a Resident Assessment  
Coordinator

1998 Board Certified as a Director of Nursing in LTC

## ACTIVITIES AND AWARDS

- **WA State Department of Health HAI/AR Long-term Care Subcommittee- 2022- Present**
- **IPCHAT WA DOH Webinar 5-2022**  
“Tips for Developing an Antibiotic Stewardship Program” – Co Presenter
- **Washington Healthcare Association Webinar 10-2021**  
“Multidrug Resistant Organisms and Influenza Containment in Long-Term Care” Co Presenter.
- **APIC Puget Sound Chapter Meeting 4-2021**  
Nuts and Bolts of a Quality Infection Control Program in LTC
- **Washington Healthcare Association Winter Conference Webinar 2-2021**  
“Best Practices in SNF COVID-19 Response”
- **Public Health-Seattle and King County Zoom Presentation**  
“Enhancing Communications with SNF’s” 10-2020
- **APIC Puget Sound Chapter meeting Zoom Presentation 8-2020**  
“COVID-19 in a SNF- Barriers and Best Practices, Lessons Learned During a Pandemic”
- **2018 Seattle Business Magazine -Leaders in Health Care- Gold Award, Outstanding Medical Center/Hospital Executive, Puget Sound Region**
- **2017 Optima Award** for Excellence in Memory Care for reducing Antipsychotics in dementia clients.
- **2017 Washington Health Care Association SNF Executive Director of the Year 2017**
- **2017 Qualis Award** of Excellence in Healthcare Quality for our Project “Reducing Antipsychotics in the Elderly.”
- **2016 AHCA Silver- Achievement in Quality Award**
- **2016 National Directors of Nursing Administration (NADONA) – National Nurse Administrator of the Year**
- **2016 Qualis Award** of Excellence in Healthcare Quality for our Project “Reducing Falls in a SNF.”
- **2012 WHCA National Nursing Home Week Programming Award**
- **2012 WHCA Administrator of the Year**