



ZERO TO HERO:

Principles of a Zero Deficiency Survey

March 9, 2023 | 9:00-11:00 AM

Emphasis: Assisted Living, Enhanced Services Facility and Skilled Nursing



Washington Health Care Association

COURSE OVERVIEW

Are you a dietary manager who is tired of not having control over survey and wants to take control back over the survey outcome? If so, this presentation is for you!

Chef Landry will show you how to create the wow factor in your kitchen that no surveyor can deny and teach you proven skills and strategies that will prepare you for survey, increase your chances of getting zero deficiencies in dietary, and empower you and your staff to be proactive and prepared for the state.

REGISTRATION INFORMATION

\$39 per facility WHCA Member Rate

\$78 per facility Non-WHCA Member Rate

You may have as many people join in as you would like— one phone/computer may log in per registration! Please register only one person for the webinar unless a second individual plans to log in from a separate location.

Login and dialing instructions will be emailed on the day prior to the webinar.

Two CEUs will be granted to each individual who completes the live webinar presentation.

SPEAKER

Reynold Landry is an independent consultant and owner of Advanced Dietary Consulting Service of Kaplan, Louisiana. Over the past 30 plus years, Reynold has worn many hats: Executive Chef, Executive Pastry Chef, Corporate Chef, CDM, Corporate CDM/Chef and now national speaker and consultant. Chef Landry's focus is on increasing resident and patient satisfaction through restaurant style dining, individualized centered care and regulatory compliance. Chef Landry brings a new twist to the speaking circuit where he incorporates personal stories and practical knowledge in his presentations that listeners can relate to and learn from.

REGISTER TODAY!

If you have any questions or need assistance completing the online registration process, please contact Sandy Ostergard | ☎ (800) 562-6170, extension 102.