



What are the Top 10 Citations in Washington and Nationally for Skilled Nursing Facilities?

March 23, 2023 | 9:00–11:00 AM | Skilled Nursing Emphasis

COURSE OVERVIEW

Find out what's being cited in Washington and across the nation and what citations are the focus of CMS and surveyors.

This session will provide a deep dive into the current survey trends as well as top citations. Elena Madrid will explore some action steps facilities can take to proactively avoid citations and ensure that they are meeting regulatory requirements.

REGISTRATION INFORMATION

\$39 per facility WHCA Member Rate

\$78 per facility Non-WHCA Member Rate

You may have as many people join in as you would like—one phone/computer may log in per registration! Please register only one person for the webinar unless a second individual plans to log in from a separate location.

Login and dialing instructions will be emailed on the day prior to the webinar.

Two CEUs will be granted to each individual who completes the live webinar presentation.

REGISTER TODAY!

SPEAKER

Elena Madrid supports WHCA members by providing answers and insight to regulatory questions and expectations. Elena's long and focused background in survey and enforcement as a surveyor and field manager for DSHS provide her with extensive knowledge and insight on regulatory compliance, the survey process, and policies and procedures. Elena also provides support, resources, and training regarding quality. As staff liaison to the Skilled Nursing Facility Quality and Regulatory Executive Advisory Committee for WHCA, Elena works with members to promote quality care and services at every level. At DSHS Residential Care Services where she was a field manager with oversight of assisted living and skilled nursing communities, Elena was responsible for the supervision of licensors, surveyors, and complaint investigators for assisted living communities, skilled nursing facilities, and adult family homes in eastern Washington. Elena has also worked as a director of nursing in both assisted living and skilled nursing. She is a registered nurse and brings a wealth of knowledge regarding long term care requirements and the regulatory issues affecting long term care providers. Elena is currently serving as co-chair on the AHCA Survey and Regulatory Committee and is a member of the AHCA/NCAL Quality Cabinet.

If you have any questions or need assistance completing the online registration process, please contact Sandy Ostergard | 📞 (800) 562-6170, extension 102.