



INCIDENT INVESTIGATIONS

July 21, 2022 | 9:00 – 11:00 AM | Assisted Living Emphasis

COURSE OVERVIEW

Incidents happen more often than we would like. Do you feel like you don't have time for investigations? Did you know that effective investigations can help reduce the number of incidents in your community?

Join us to review the key characteristics of successful incident investigations, how to use investigations as a tool to reduce recurrence, protect and improve quality of life for your residents, protect your staff and satisfy regulatory requirements to report and prevent abuse and neglect.

REGISTRATION INFORMATION

\$39 per facility WHCA Member Rate

\$78 per facility Non-WHCA Member Rate

You may have as many people join in as you would like— one phone/computer may log in per registration! Please register only one person for the webinar unless a second individual plans to log in from a separate location.

Login and dialing instructions will be emailed on the day prior to the webinar.

Two CEUs will be granted to each individual who completes the live webinar presentation.

SPEAKER

Amy Bliss, RN, BSN, loves to share her extensive experience in Long-Term Care to enhance the quality of care for our beloved seniors. She is certified in Gerontology, Health and Wellness and has multiple teaching certifications, as well as extensive experience as Director of Nursing in a variety of care settings. Amy currently works as a Nurse Consultant with Consulting Resources, assisting communities with regulatory compliance and all aspects of staff training and survey readiness.

SPONSORED BY:



[**REGISTER HERE**](#)

If you have any questions or need assistance completing the online registration process, please contact Sandy Ostergard | ☎ (800) 562-6170, extension 102.