

Senior Living Risk Management

Time to get strategic

Marsh McLennan Agency (MMA) knows that time is precious especially in the Senior Living industry. With this in mind, we have set up several virtual education sessions that can function as a short break in your day. Our topics are focused on some of the top issues keeping administrators and teams up at night. Join us!

When Mental Health Meets Senior Living

July 26, 2022 | 12–12:30 pm CT

Speakers: Erika Tollefson & Lilly Hartman, Marsh McLennan Agency

With burnout comes an increase in mental health costs for employers, especially in senior care communities that have been hard hit by COVID-19. What can teams do to help facilitate better mental health practices and conversations? Speakers will discuss the unseen issues your employees face and give guidance for assessing mental health and moving forward.



Investing in Leadership: Key to Senior Living Stability

August 23, 2022 | 12–12:30 pm CT | Speaker: Lisa Thomson, Pathway Health

The industry is in a crisis of retaining talent – including their leadership teams. In the face of this, management needs to keep moving in the right direction and align to ensure future stability and engagement overall. This session will address:

- Tips for proactively working with your leadership teams to invest in them and in the organization for the long-term
- How to identify the needs of your organization's key leaders
- Suggestions on how your team can improve function and stability



Legal, Licensure and Liability Risk Drivers for Senior Care

October 20, 2022 | 10–11 am CT

Speakers: Cyndi Siders, Vaaler Insurance; Drew Graham, Hall Booth Smith PC; Ric Henry, Pendulum Risk

Business would always be easier if you didn't have to worry about people, but what if people are your business? This panel will address the strain that COVID-19 has put on the senior care industry; the current state of professional liability risk exposure, claim trends, high-level deficiency trends; and the top senior care risk management issues from a legal, practice and administrative perspective.



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