Long-Term Care (LTC) COVID-19 Q&A Weekly Sessions: 9/3/20		
Question Asked	Answer Given	Answerer
Testing/Test Kits		
Can caregiver return to work if they still tested positive 6 weeks after	Typically recommend the symptom based strategy for ending	Claire
first positive test and is now Asymptomatic?	isolation.	
On the 1st question-on the staff still testing positive after 6 or 6 weeks,	We recommend not testing individuals that have tested positive	Shauna/Amy
what happens when you do facility testing and they test positive again?	within 3 months. CMS also addressess this issue.	
will that stop addmissions or how would that effect things?		
Everyone in an AFH tested positive to covid-19. It's been three weeks	This is the current guidance. We recommend the symptom	Marisa
now. The Provider claims they were told re-testing is not required if no	based strategy for discontinuing isolation.	
symptoms. Is this the correct guideline? Essential workers refusing to		
go into this AFH because they want to be sure the residents and		
caregivers are all negative.		
Another question: are the test kits SNF's receiving the same rapid tests	Anterior nasal. Some packs may have 2 swabs a very small one	Charissa
that the hospital are using? I am hoping not as it appears anyone	and a bigger one. The bigger one should be used for the nasal	
previously testing positive for COVID historically are testing positive so	sample.	
can we find out what testing machine the hospitals are using? Are they		
saliva? I think the ones we are receiving are nasal?		
In regards to above question, I think it refers more to the test kits that	CMS is sending two antigen tests: BD Veritor and Quidel Sofia 2	Mary
CMS has send to skilled nursing facilities. They have an antigen test		
Back to above question - AL and SNF - we have found that the rapid	If a person previously tested positive for COVID and recovered.	Mary
testing our local hospital has been doing is producing false positive	Do not include them in your facility-wide screening. If it has been	
tests in folks that have recovered from COVID months ago. PCR	more than 90 days, and a patient become ill, they develop	
followup tests and inbetween have all been negative Four of four	symptoms requiring intervention, have a medical provider	
samples. So, if the rapid tests we are being sent to use are the same -	evaluate them and determine diagnostic needs.	
we are looking at anyone who has had COVID in the past - may test		
positive. Therefore being in outbreak, staff away from work, residents		
in COVID units that shouldn't be. Can we really check out the		
machines.		

Long-Term Care (LTC) COVID-19 Q&A Weekly Sessions: 9/3/20		
Question Asked	Answer Given	Answerer
Can you clarify as to whether IL residents who live in the same community/building as AL residents should be tested for the ALF point	If you have independent living who are intermingled (same floor, etc.) the state will cover the cost of testing. If the independent	Amy
prevalence test to be completed prior to September 11? If so, will the state cover the cost of testing IL residents?	living residents are not sharing staff, space, amenities, they would not need to be tested. When in doubt, err on the side of testing.	
The language on the Dear Provider Letter, dated August 6, states		
testing is "recommended"— is this point prevalence test for AL facilities required or suggested?	It is not required, but it is strongly encouraged and requirement may be revisited.	
NH: For the CMS Testing Requirement; we are in SNOCO so requirement is to test monthly. Is it acceptable to test 25% of the staff every week so that all staff are tested 1/month? Thanks.	Yes. Monthly testing can be divided so all are tested in the month. Switching to once a week or twice a week may be more challenging. LHJs can require more testing, but facilities must at minimum meet CMS testing guidance. Facilities will be held to the stricter standard.	Amy/Shauna
SNF- For ongoing testing, do we need to test everyone that is present the week we are testing or do we need to test 100% of staff, meaning bringing in staff that is off.	Everyone defined as staff by CMS needs to be tested. May not necessarily have to bring in on time off, but all need to be tested. CMS has some guidance in the memo on handling contractors. You do not need to test persons who had lab + covid and recovered.	Charissa/Am y
What percentage of staff is the expectation with mandatory testing of staff? 100% is the goal but will the facility be cited if they don't get 100%	The goal is 100%. Facilities should document why they are unable to test staff.	Amy
CMS regulation to test skilled nursing staff every week if testing materials are available. We have recieved the machines and 330 test kits but more kits are on back order. We feel we should not do testing of all staff until we have the ability to get more kits. We will use current kits to test residents and staff with symptomes of COVID. Local health jurisdiction stated full staff testing not needed at this time. Is this correct?	Document efforts to meet the testing. Use the test kits available to do CMS required testing.	Amy

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Are we receiving tests? We have not received any and are actively seeking tests	DSHS has a list of SNFs that will be receiving test kits. Facilities may need to work with commercial labs to meet the CMS requirement.	Amy
How do we secure tests?	This is dependent on facility type. For ALFs, the Dear Provider letter outlines how testing kits can be obtained. For NH, CMS/HHS will be sending the kits in waves. Those in the later wave will need to determine a different way to meet the tesing requirement (use of commercial lab possibly) while waiting for the kits to arrive	Amy
Do facilities need to have any specific protocol in line to use the rapid antigen tests? I have seen mention of CLIA/testing waivers and am unsure if we need to complete something before starting testing in facility.	Most SNFs are already CLIA waiver certified. Can be verified on DOH provider search website or through RCS Policy. There is also online training and additional guidance on use of the POC machines. Consider assigning dedicated staff to testing to increase process consistency.	Amy/Chariss a
For the antigen test machines that long term care facilities have received will there be anyone available to help train staff on how to use them.	Both BD and Quidel training programs on-line and have contacts for technical assistance. CMS said in the call today that after facilities are sent a machine, they will be sent information in an email how to sign up for training to be completed to get certified to do the tests.	
What about adult family homes at this point? How are we getting test kits?	CMS is not sending POC tests to the AFH. In an outbreak they can contact the LHJ to request assistance. The state is working on process for getting testing set up for AFH. Dear Provider letter should be coming out soon. Training to be provided on Thursday 9/10 at 2:00 to outline the plans and how to use the kits when they arrive. Webinar registration: <a href="https://attendee.gotowebinar.com/register/6617092282786417422">https://attendee.gotowebinar.com/register/6617092282786417422</a>	Amy

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Question Asked	Answer Given	Answerer
from Assisted Living: if all residents and staff tested negative do we	CMS said today AL need to send both negative and positive	Amy
need to notify DOH, or only if we have positive?	results to LHJ. See	
	Requirements for Reporting of SARS-CoV-2 Test Results:	
	https://www.cms.gov/medicareprovider-enrollment-and-	
	$\underline{certifications urvey certification geninfopolicy- and-memos-states-}$	
	and/interim-final-rule-ifc-cms-3401-ifc-updating-requirements-	
	reporting-sars-cov-2-test-results-clia	
In looking at the requirements for routine testing and the use of POC testing it seems we have to report all test results from POC testing whether positive or negative to state or local public health departments. What is the process that facilities should follow to report our results?	This is NH specific. All other programs need to report positive tests and those who are symptomatic. The reporting mechanism is still under discussion and has not been set up. In the meantime facilities will want to set up documentation outlining all of the testing in preparation for the time when reporting mechanisms are available. Documentation should include the elements that will be required for reporting. Those elements can be found here: https://www.hhs.gov/sites/default/files/covid-19-laboratory-data-reporting-guidance.pdf	Amy
What do we do about getting orders for employees? We are an ALF	We are working on a standing order from the State Health	Charissa
and don't have a house doc that can write orders	Officer to meet this need.	
WW County Health Dept: Can we recommend following LHJ guidance	Facilities will need to follow CMS regulations or risk facing	Amy
on facility testing rather than strictly following CMS guidance? The	penalties. LHJ testing requirments can be stricter but not less.	
science does not make sense behind CMS guidance. Walla Walla is here		
and can comment on this.		
We're a skilled nursing facility: The two times weekly is All staff and	CMS asks SNF to check the percent positivity twice a month and	Amy
residents even previously positive. until our county numbers go down?	determine the testing frequency based on that unless they have	
	an outbreak. Staff who were previously positive do not need to be tested.	

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Question Asked  1. In the CMS Memo QSO-20-38-NH it states "the facility should follow it's occupational health and local jurisdiction policies with respect to any asymptomatic staff who refuse point of care testing" (pg.6).  a. Can you please direct us on how we would handle this situation? This would be for routine staff testing (1x/mo) where an asymptomatic staff refuses the testing.		<b>Answerer</b> Amy
we as the local health jurisdiction don't have oversight or policy related to asymptomatic staff who refuse testing. Your facility should establish a policy or procedure for how you want to handle that situation (for example, if you have a policy for staff who refuse flu vaccine, it could be similar to that).	L and I and OSHA requirements, as well as facility policies around testing requirements. Local health jurisdiction don't have oversight or policy related to asymptomatic staff who refuse testing. Your facility should establish a policy or procedure for how you want to handle that situation (for example, if you have a policy for staff who refuse flu vaccine, it could be similar to that).	Amy
AFH in King County, no positive Covid-19, are we required to weekly staff test?	No - This is specific to NH.	Amy
We are a ALF and are happy to do the testing and meet the September deadline; however, I still don't understand why we don't obtain the test after 5 days of being quarantined. Then in theory we could be able to reduce the time in quarantine to 7 days. This would allow the 4 to 5 days incubation of the virus. As a patient advocate I'm simply trying to reduce the impact on our resident.	We appreciate you advocating for the resident. However a negative test at 5 days doesn't mean that the person won't become infectious day 6-14, so you would not be able to remove them from quarantine.	Mary
What are the current state/DSHS and King County requirements for reporting (redcap, line list, etc.) for assisted living communities that do not have any active cases?	For ALF reporting is required if there is a positive case or any suspected positive cases in the building. DSHS does ask that all faciliteis continue to complete the bi-weekly survey to allow data gathering that will help inform and prepare us for fall virus activity and PPE needs	Amy

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Question Asked	Answer Given	Answerer
Assisted Living: what are your recommendations on residents coming	Determine how many days it has been since you had a positive	Mary
out of their rooms within the facility (currenlty no visitors are allowed)	case in staff or resident. Identify the phase that your county is in,	
and what is your advice on precautions if residents were to go out to	and if your facility meets the requirements for safe start. Use the	
see family members if its a low risk activity, but still they are seeing	risk assessment to see if the person needs to be quarantined	
someone outside of the facility.	after the visit outside. Consult with your health department.	
Does the risk assessment >1 hr take into account drive time? Or only	I'd include drive time, as that is an exposure risk too. The risk	Mary
the acutaly appt?	decreases if the windows are open, if everyone is masked, if	
	people are spaced, if the drive is short. The drive can be riskier	
	than the apt.	
We are ALF/IL - Any update on a state "blanket" doctor order for	Hope to have it available in the next 1-2 weeks.	Charissa
prevalence testing (vs having to get individual doctor orders for each		
resident and staff.)		
Just didn't want to get my questions missed because I'm sure you have	Same as above	Charissa
a ton. I don't know what to do about getting orders for staff since we		
are an ALF and don't have a house doc. We have done all of our		
resdients and need to know how to proceed with staff.		
With the new antigen testing machines and the requirements to report	The reporting mechanism is still under discussion and has not	Amy
positive and negative COVID results to local public health. Do you	been set up. In the meantime facilities will want to set up	
know how to direct Skilled Nursing facilities to make those reports to	documentation outlining all of the testing in preparation for the	
their LHJ. Is there a template for them to use?	time when reporting mechanisms are available. Documentation	
	should include the elements that will be required for reporting.	
	Those elements can be found here:	
	https://www.hhs.gov/sites/default/files/covid-19-laboratory-	
	data-reporting-guidance.pdf	
I am from an Assisted Living. Is there a thought about if there will be a	Once we have completed the Point prevalence testing in all	Amy
requirement for ongoing testing for Assisted Livings the same way	settings there will be discussion about any future testing.	
Nursing Homes are required based on the county percentage?		
If a AL resident refuses to test but still wants to leave the community to	Use the risk assessment to help decide the need for quarantine.	Mary
go to town should we encourage after 14 quar.	Strongly encourage masking, social distancing, outdoor visits,	
	avoiding large gatherings.	

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Question Asked	Answer Given	Answerer
I have a couple of adult family homes and missed some of the	We are still working on setting up testing for AFH and getting the	Amy
discussion about testing for staff and residents as I had to step out for a	testing kits to AFH for both residents and staff, as well as anyone	
bit. For staff, is it the facility responsibility to have access to testing?	else who lives in the home. A Dear Provider letter should be	
In our county, availability of testing is a challenge. I've reached out to a	coming out soon. Training to be provided on Thursday 9/10 at	
local clinic in case my staff needs to be tested, but they do not have the	2:00 to outline the plans and how to use the kits when they	
test kits, yet. For residents, is the testing the responsibility of their	arrive. Webinar registration:	
primary provider or our facility? To my knowledge, AFH's have not yet	https://attendee.gotowebinar.com/register/6617092282786417	
been tested (as opposed to SNF's and ALF memory care units which	<u>422</u>	
have been tested).		
SNF - is that training available again for the test machines?	We are asking CMS if/when training will be availbale to providers	Amy
	regarding the testing kits they are receiving	
Where can we find the 18 things that need to be reported	https://www.hhs.gov/sites/default/files/covid-19-laboratory-	Mary
	data-reporting-guidance.pdf	
Quarantine & Visits		
AL Facility. Can you clarify for the resident on a 14 day quarantine	Residents on quarantine should be managed wearing the same	Patty/Larissa
following admission or following a community outing and falling in	PPE as if they were positive, including N95 for aerosol generating	
medium/high risk, standard precautions apply correct? So staff	procedures. Always reach out to your LHJ to discuss particular	
providing care wear masks and gloves when providing direct care. Staff	cases. Please call your LHJ and request an ICAR assessment. We	
do not need to wear PPE associated with isolation precautions when a	can walk you through this stuff 1:1.	
resident is on quarantine? Presumably, however, staff should wear full		
PPE for aesolizing treatment for the resident on quarantine?		
AL Facility. Can you clarify for the resident on a 14 day quarantine	Facilities should manage residents in quarantine wearing the	Patty
following admission or following a community outing and falling in	same PPE they would wear if the resident had tested positive for	
medium/high risk, standard precautions apply correct? So staff	COVID-19. A respirator must be worn during aerosolizing	
providing care wear masks and gloves when providing direct care. Staff	procedures (with gown, gloves, and eye protection).	
do not need to wear PPE associated with isolation precautions when a		
resident is on quarantine? Presumably, however, staff should wear full		
PPE for aesolizing treatment for the resident on quarantine?		

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Question Asked	Answer Given	Answerer
Assisted Living- In Phase 2 it also states to consult with LHJ on need for	Would need to know more regarding which jurisdiction the	Amy
a 14 day quarantine period if a resident is determined to be at medium	home is in	
or high risk. Who would that be specifically at LHJ??		
LHJ had a call complaint from a family member at an independant living	Need more information. Independent living intermingled with	Amy
who is being made to quarantine for 14 days after doctors	assisted living may be managed as assisted living.	
appointments. I struggled to find any guidance for this. Per risk		
assessment it is a low risk activity and does not indicate quaranitine.		
LTC: Re: patio visits. Can residents touch pets if families bring in for	Consult with LHJ, RCS would defer to LHJ and recommend	Amy/Claire/
patio visits? What is the risk of resident being exposed by the animal?	documenting recommendation. Animals outdoors is lower risk	Charissa/Ma
What is RCS opinion if LHJ says low risk?	than indoors. No documented transmission identified from	risa
	animals, but potentially could be considered a fomite. Practice	
	good hygiene.	
ALF in King County for out of community visitations we are using the	Put people into quarantine based on the risk assessment, maybe	Mary
risk assessments and are getting a great deal of push back from	work with families to explain what they can do to reduce the risk	
families on high risk assessments for outdoor dining with more than 6	on outings. (Fewer people, spaced further apart, eat first widely	
people and then having residents come back on isolation as we are	separated, then socialized masked for the remainder of the	
viewing this as high risk based on risk assessment. Any help would be	period.) Many outbreaks have been linked to eating and	
appreciated	socializing together. So your actions are reasonable	
For Adult Family Homes if you have a resident in the high risk category,	People in quarantine should not do community outings, and	Mary
so quarantine for community outing, does that quarantine mean	should be in their room. They should not share air spaces iwth	,
strictly in their room?	others.	
Do you know if there are still restrictions on outdoor live music with	Look at the phase of your county, and if you have had cases in	Mary
no singing? We are and IL/AL facility and have a private outdoor patio	the last 28 days, and read Safe Start to see what you need in	,
where residents can social distance	place. Check with your LHJ. If OK'ed for small gatherings, use	
	outdoors, have everyone masked, distant.	
Community clinic/doctor visits need to be assessed for risk, does the	Best practice would be to show documentation regarding how	Amy
actual form have to be included in the resident medical record?	the facility is making determinations of risk for each resident.	

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Question Asked	Answer Given	Answerer
Adult family home- As we are not 100% ready if we face an out break.	Yes	Mary
Is it ok to keep " no visiting " sign on our door?		
Adult Family Home. Is there a time limit for outdoor visits for residents?	No. Longer visits have more risk of transmission, air breezes can carry virus more than 6 feet (notice how smoke travels), so shorter visits are safer. However you can place a limit on what you can safely staff and manage so all residents who want have an opportunity to visit outside. Use breezes to protect your resident. Have them be upwind.	Mary
Masks & PPE		I
Re: SNF - Facility staff are wearing surgical and/or N95s and face shields for the duration of their shift. How does that work then with residents in Quarantine/Droplet Precautions due to new admit status? What needs to be doffed/changed?	When leaving the isolation room remove gloves and gowns and do hand hygiene. If you are doing extended use of masks/N-95 or face shield, staff can keep these on for use with multiple patients. Discard when wet or soiled, or at the end of the day. If doing aerosol generating procedures, use a N-95 (with googles or face shield) and discard upon exiting the room.	Mary
In SNF w/no Covid-19. Are we required to change our masks q 2hrs?	You need to change surgical masks when they get wet or soiled. In settings where people talk a lot, that may be 2 hours.	Mary
AFH - can we get specific guidance on PPE? It is open to interpretation? Are providers going to get cited because a licensor may view it as not enough PPE?	RCS will review for infection control practices, including use of PPE based on DOH and CDC guidance. Documentation of efforts to access appropriate PPE advisable.	Amy
AFH- can you please clarify what is considered enough PPE for 14days so we can open to outside visitors?	Facilities should use the Burn Rate calculator. https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/burn-calculator.html	Amy

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Question Asked	Answer Given	Answere
Adult Family Home:	AFH who care for persons with suspected or confirmed COVID	Mary
Are adult family homes required to have 100 n95 masks on hand now	should have a respiratory protection program including use of fit	
as it is a requirement per LnI and OSHA? Along with a fit test and a	tested N-95 respirators or fit tested KN-95s if the former are not	
respiratory evaluation per a doctor?	available. Employees fill out a questionnaire in advance that is	
	reviewed by a licensed health care professional to see if the	
	employee has contraindications to wearning a respirator. If	
	enough N-95 are not available you can adopt 'extended-use' for	
	respirators and use the respirator on multiple persons, or 're-	
	use' the respirator for more than 1 day. LNI recommends N-95	
	be discarded after3- 5 doffings since that tends to make the	
	mask unable to seal to the face. There is no rule for "100" per	
	se.	
AFH - Would You please talk more about Aerosol treatment and the	You do not need to use N-95 masks if you do not do any aerosol	Mary
need of N95? If we do not use Aerosol treatment, Do we have to use	generating procedures and do not have any patients with	
N95?	suspected or confirmed COVID-19, or other respiratory hazards	
	(fogging disinfectant etc.) Many AFH prepare for that	
	emergency by ordering some respirators, fit testing and	
	educating employees in their use (See respiratory protection	
	program of LNI)	
Other		ı
AFH Setting: Has it caused confusion that the Safe Start Wa for LTC	RCS received questions when the plan was first implemented.	Amy
phases different than the current phases that the counties are in?	As facilities have become accostomed to the tool RCS is	
	receiving less questions and those that are received show the	
	providers have a good understanding of the tool but just want to	
	verify they are implementing correctly.	
With the re-starting of regular surveys, is there a plan or are there	This is in discussion	Amy
discussions on testing for surveyors?		
Could someone please address if indoor pools are open in Phase 2-King	https://www.kingcounty.gov/depts/health/environmental-	Mary
County	health/healthy-communities/water-recreation.aspx	