INCIDENT INVESTIGATIONS: DIRECTLY FROM THE #1 CITATION OF 2019!
February 20, 2020 | 9:00 – 11:00 AM | Assisted Living Emphasis

COURSE OVERVIEW
Directly from the number one citation of 2019 comes incident investigations in assisted living facilities.

In this session participants will learn how to conduct a thorough investigation while protecting residents. In addition, participants will review the three major components of a detailed investigation, and build a system to ensure that each of these components is addressed.

REGISTRATION INFORMATION
$39 per facility  WHCA Member Rate
$78 per facility  Non-WHCA Member Rate

You may have as many people join in as you would like—one phone/computer may log in per registration! Please register only one person for the webinar unless a second individual plans to log in from a separate location.

Login and dialing instructions will be emailed on the day prior to the webinar.

Two CEUs will be granted to each individual who completes the live webinar presentation.

REGISTER HERE

SPEAKER
Vicki McNealley, PhD, MN, RN, is directly responsible for supporting WHCA member assisted living providers through regulatory clarification, nurse consultation, facility system evaluation, advocacy, and education. Vicki is responsible for developing and implementing WHCA programs to support providers in these areas. Vicki spent ten years as the assisted living director for WHCA prior to serving as the Corporate Director of Regulatory Compliance for Village Concepts for over six years. Vicki has extensive experience as a teacher, consultant and provider, and has been involved in assisted living operations and policy work since 1999. Vicki has served as a national award reviewer for the American Health Care Association and worked closely with the American Assisted Living Nurses Association to develop its certification exam. Vicki is a registered nurse with a master’s degree in community health nursing and a doctorate degree in nutrition.

If you have any questions or need assistance completing the online registration process, please contact Sandy Ostergard | 📞 (800) 562-6170, extension 102.