

SURVEY BOOT



CAMP

September 10 - 11, 2019

Four Points by Sheraton Seattle Airport

LOCATION

Four Points by Sheraton Seattle Airport South
22406 Hwy 99 | Des Moines, WA 98198

PRICING

Registration includes handout materials, CEUs, morning and afternoon refreshments, and lunch (both days for Full Boot Camp and each day for Day One or Day Two Only registrations).

Registration Options:

Full Boot Camp \$199* per person
Day One Only \$109* per person
Day Two Only \$109* per person

*Non-member Rates are double the WHCA member rate.

REGISTER HERE

ACCOMMODATIONS

If you are traveling and need overnight accommodations prior to or during Survey Boot Camp, WHCA has blocked rooms at the **Four Points by Sheraton Seattle Airport South**. The room block lifts August 15, 2019. Rooms are \$175 per night – mention WHCA Survey Boot Camp

☎ (253) 642-0100 – call to reserve your room today!

CONTINUING EDUCATION

This course is approved by the Department of Social and Health Services for up to twelve (12) continuing education units for assisted living professionals and meets the requirements of Chapter 246-843-130 WAC for continuing education for skilled nursing professionals.

CANCELLATION POLICY

Cancellations made in writing on or before September 3, 2019, are subject to a \$25 cancellation fee per person. Cancellations made after September 3, 2019, are completely non-refundable. Substitutions are encouraged.

COURSE SUMMARY

Survey Boot Camp has a track for assisted living and a track for skilled nursing professionals focused on survey preparedness. Presenters will cover how to prepare for a survey, what to do during a survey, and what to do once a survey has been completed. The day will finish off with a general session joint Q&A for speakers and panelists.

We have added a second day to focus on infection control protocols regarding influenza outbreak to help facilities prepare for the coming cold and flu season. Surveyors focus on infection control, and this training will help providers be prepared and in compliance.

SCHEDULE AT A GLANCE

Throughout the day, separate sessions will be offered for assisted living and skilled nursing until the closing general session.

Day 1: September 10, 2019

8:00 AM Registration
8:30 AM **General Session: Creating a Culture of Survey – Inspection Readiness**
10:00 AM Break
10:15 AM *Survey Team in the Building – Communication and RoP Phase 3 Readiness (SNF)*
Survey Team in the Building – Process and Communication (AL)
11:45 AM Lunch
12:30 PM *IJ and Appendix Q-IJ Removal Plans and Process (SNF); Bett Schlemmer*
Top 10 AL Citation Review/Focus on Prevention of Citations & AL Citations – POC, IDR, Enforcement and Appeals (AL)
2:00 PM Break
2:15 PM **General Session: APS Process and Investigations in Licensed Settings (AL and SNF)**
3:45 PM **General Session: APS/RCS joint Panel- Q&A (AL and SNF)**
4:00 PM Course Adjourns

Day 2: September 11, 2019

9:00 AM *Introductions and Training Kick Off*
9:10 AM *Overview of Influenza*
9:30 AM *Practice and Regulatory Requirements for SNFs and ALFs*
10:30 AM Break
10:45 AM *Outbreak Identification and Management*
11:45 AM Lunch
12:30 PM *The Role of the Medical Director*
1:00 PM **General Session: Panel – Practical Tips from Real Life Experts**
1:45 PM Break
2:00 PM *Real Life Scenarios and Case Studies*
3:00 PM **General Session: Joint Panel Q&A for Speakers and Panelist**
3:15 PM Course Adjourns



303 Cleveland Ave SE, Suite 206
Tumwater, Washington 98501
Tel (800) 562-6170 | Fax (360) 754-2412
www.whca.org

COURSE FACULTY

Claire Brostrom-Smith, RN, MSN, CIC is the Healthcare Associated Infections Lead with Public Health- Seattle & King County (PHSKC). She received a bachelor's degree in biology from the University of Washington and her Masters of Science in Nursing from Seattle University. Claire has been with the Communicable Disease Epidemiology & Immunizations Section at PHSKC since 2016. In her free time, you can find Claire chasing after her one year-old daughter.

Wendy Gardner, BSN, RN-BC, CALN, FACDONA, Vice President of Health Services for Merrill Gardens, brings over 35 years' experience to her work with senior residents as a Registered Nurse. She is board certified as both a Gerontological Nurse and as an Assisted Living Nurse. Wendy is a Fellow with the National Association of Directors of Nursing in Long Term Care and has extensive expertise in designing and implementing programs. Her background includes working for a number years as a Director of Nursing for a skilled nursing facility. Wendy has been with Merrill Gardens for over 18 years as head of the Health Services Department. Her current responsibilities include policy and procedure development, risk management, and regulatory compliance.

Vivian Hawkins is an Epidemiologist with the Washington State Department of Health Office of Communicable Disease Epidemiology. She serves as the Influenza Coordinator as well as manager of the Cross-Cutting Epidemiology unit. Vivian has a MS in Epidemiology and a PhD in Molecular and Cellular Biology, both from the University of Washington. Before coming to DOH, Vivian worked at Public Health Seattle and King County as an Epidemiologist. At home, she keeps busy with her three children (ages 11, 7 and infant).

Lori Heiner, RN, MN, is directly responsible for supporting WHCA member assisted living providers through regulatory clarification, nurse consultation, facility system evaluation, advocacy, and education. She is responsible for developing and implementing WHCA policies and programs toward these goals. Lori spent 20 years with the Department of Social and Health Services (DSHS) and Residential Care Services (RCS). Lori started with RCS as a Nursing Home Surveyor and was a Field Manager in the Spokane Region 1 office for 15 years. As a Field Manager she was responsible for the management and supervision of licensing, inspection, and complaint investigation staff for assisted living and skilled nursing facilities as well as adult family homes. Lori also serves as a Commander in the US Navy Reserve.

Elena Madrid, RN, BSN, is the Executive Vice President for Regulatory Affairs for Washington Health Care Association (WHCA). She supports WHCA members by providing answers and insight to regulatory questions and expectations. Elena's long and focused background in survey and enforcement as a surveyor and field manager for DSHS provide her with extensive knowledge and insight on regulatory compliance, the survey process, and policies and procedures. Elena also provides support, resources, and training regarding quality. As staff liaison for the Skilled Nursing Quality and Regulatory Executive Advisory Committee, Elena works with members to promote quality care and services at every level. At DSHS Residential Care Services where she was a field manager with oversight of assisted living and skilled nursing communities, Elena was responsible for the supervision of licensors, surveyors, and complaint investigators for assisted living communities, skilled nursing facilities, and adult family homes in eastern Washington. Elena has also worked as a director of nursing in both assisted living and skilled nursing. She is a registered nurse and brings a wealth of knowledge regarding long term care requirements and the regulatory issues affecting long term care providers.

Carin Marney, Attorney, represents health care and long term care providers in regulatory and litigation matters. She has extensive experience advising clients in this highly-regulated industry on compliance and helping them resolve disputes, both in and outside of court. Carin serves as the Co-Chair of Lane Powell's Senior Living and Long Term Care Team. Carin works with a range of long term care providers, including: skilled nursing, assisted living, independent living facilities, CCRCs, long term acute care hospitals, dialysis clinics, and other health care providers.

Carin has defended long term care clients and other health care providers throughout the Pacific Northwest in high profile litigation involving allegations of neglect and abuse of vulnerable adults and wrongful death. She also routinely advises and represents clients in regulatory matters, such as resolving and avoiding licensing disputes, survey enforcement actions including civil money penalties (CMPs), Informal Dispute Resolution (IDR) and administrative appeals, compliance programs, transfers and discharges, risk management, and disciplinary actions.

Patty Montgomery RN, MPH, CIC, Nurse Consultant; Washington State Department of Health

Bett Schlemmer, Office Chief of Field Operations; Department of Social and Health Services

Lisa Stubenrauch, RN- BC BSN CDONA/LTC RAC-CT, NHA-Administrator has 33 years' experience in Skilled Nursing Care including Director of Nursing, Administrator, and Regional Operations Manager, Regional Nurse Consultant and Independent Nursing/Operations Consultant positions. Lisa graduated from Seattle University in Nursing, is the owner of Quality Improvement Consulting and works full time as the Administrator of Issaquah Nursing and Rehabilitation Center. She is the author of numerous geriatric and nursing care articles for Today's Nurse and actively supports education for long term care service providers through her position as President of the Washington State Chapter of NADONA/LTC (National Association of Director of Nursing in LTC). Lisa's knowledge and experience in patient care along with her enthusiasm make her a great leader and valuable resource. In 2016 Lisa became board certified in Gerontological Nursing. In the 10 years at Issaquah Nursing and Rehabilitation Center she and her team were recognized with the Qualis Award of Excellence in Healthcare Quality Award for reducing Falls in the Elderly, AHCA Silver National Quality Award, iAdvance Senior Care-Optima Award for Reducing Antipsychotics in the Elderly, Providgm Embracing Quality Award for Customer Service, NADONA/LTC Antibiotic Stewardship Best Practices National Program Award and the Qualis Award of Excellence in Healthcare Quality for Reducing Antipsychotics in the Elderly. In 2018 Lisa's facility was recognized with the Qualis Diamond Level Award for achievement in the Nursing Home Quality Care Collaborative. Lisa is an active member of the Issaquah Kiwanis, and each year she chairs the Annual Administrative Holiday Fundraiser. She and her staff also volunteer in the community for Concerts on the Green and Salmon Days. Personal Achievements Include NADONA/LTC DNS of the Year-NW Region, WHCA SNF Administrator of the Year for 2012 and 2017, 2016 NADONA/LTC National Nursing Administrator of the Year, 2012 North American Health Care Inc. President and COO Award of Achievement for Civic and Community Involvement, 2016 NAHCI Executive Chairman's Award for Outstanding Patient Care and Customer Service and the Seattle Business Magazine's Outstanding Medical Center/Hospital Executive Puget Sound Gold Award.

Sabine von Preyss-Friedman MD, FACP, CMD, Clinical Associate Professor of Medicine at University of Washington and Chief Medical Officer and Sr. Vice President at Avalon Healthcare.

Thank you to our sponsors!

