In a high-tech world, we need high-touch leadership!

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Concerns & Challenges

Technology
- Gender lines
- Skill development
- Task expertise
- Work efficiencies
Technology

- Work life conflict
- Customer demand
- Customer review
- Competition
- Screen time vs. Face time

Technology

- Communication
- Candor
- Consequence

Technology as a tool

- Supportive in tasks and gathering information
- Do not replace the caregiver – remain engaged!
Be Present

“Ted
“Inquire about them
“Work along side of them
“Allow constructive feedback

Supportive vs. Developmental

“Mentor
“Nurture
“Exceptional talent

Share

“Tell them how they contribute
“Morning meeting
“Financial Statements
Engage to Change
“Hiring process
“Individual goals
“Set rules
“Theory Y or Theory X

Satisfaction or Purpose
“Happy like a cow?
“Happy like a pig in mud?

Power over vs. Power with
“Hierarchy
“Chain of Command
“Chain of authority
Power over vs. Power with

- Cohorts
- Trust
- Peer relationship building