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Washington State Long-Term Care Ombudsman Program Regional Long-Term Care Ombuds Roster

<u>State LTCOP</u>	<u>Counties Served</u>	<u>Address</u>	<u>Phone</u>	<u>Fax</u>
Patricia Hunter State LTC Ombuds	All	Multi-Service Center 1200 S 336 th St Federal Way, WA 98003 stateombuds@multi-servicecenter.com	253-838-6810 or 800-422-1384 x174 800-562-6028 (info & complaint)	253-815-8173
Vicki Elting Assistant State LTC Ombuds		vickie@mschelps.org	253-838-6810 x172	253-815-8173
Karli Vigilia QA Program Administrator		karli.vigilia@mschelps.org ltcop@mschelps.org	253-740-3006 x173	253-815-8173

<u>Legal Counsel</u>	<u>Counties Served</u>	<u>Address</u>	<u>Phone</u>	<u>Fax</u>
Amy Freeman Attorney At Law	All	1752 Market St. #219 Seattle, WA 98107 Email: amy@amyfreemanlaw.com	206-491-8843	253-815-8173
Genevieve Mann	Ferry, Pend Oreille, Spokane, Stevens & Whitman	P.O. Box 3528 Spokane, WA 99220 Email: manng@gonzaga.edu	509-313-5791	509-313-5805

<u>Regional LTC Ombuds</u>	<u>Counties Served</u>	<u>Address</u>	<u>Phone</u>	<u>Fax</u>
Elizabeth (Betsy) Claridge	Asotin, Columbia, Garfield, Walla Walla, Benton & Franklin	Blue Mountain Action Council 8 E. Cherry St. Walla Walla, WA 99362 Email: elizabethc@bmacww.org	Cell: 509-520-5162 844-488-3555	509-529-4985
Roberta Crawford	Island, San Juan, Skagit & Whatcom	NW Region LTCOP Multi-Service Center 1200 S 336 th St Federal Way, WA 98003 Email: roberta.crawford@mschelps.org	360-853-5146 Intake: 800-562-6028	253-815-8173
Neil Degerstedt	Clark, Klickitat, Skamania Wahkiakum Cowlitz	AAA & Disabilities of SW WA 201 NE 73 rd St, Suite 201 Vancouver, WA 98665 Email: neil.degerstedt@dshs.wa.gov	360-694-9007 Dir: 360-992-4076	360- 696-4905
Dana Gargus	Kitsap	Kitsap County Area Agency on Aging 614 Division, Mail Stop 5 Port Orchard, WA 98366 Email: dgargus@kitsap.gov	360-337-5714 800-562-6418	360-337-4950
Amber Garrotte	Grays Harbor & Pacific	Olympic Area AoA/SI&A 2700 Simpson Ave, Suite 205 Aberdeen, WA 98520 Email: amber.garrotte2@dshs.wa.gov	Dir: 360-986-0657 800-801-0060	360-533-7241

<u>Regional LTC Ombuds</u>	<u>Counties Served</u>	<u>Address</u>	<u>Phone</u>	<u>Fax</u>
Edward Guzman	Clallam & Jefferson	Olympic Area AoA/SI&A 609 W Washington Street Suite 16 Sequim, WA 98368 Email: edward.guzman@dshs.wa.gov	360-207-5493 (office) 360-461-7180 (cell)	
Kashmiri Gavronski	Pierce	Pierce County Community Connections Aging & Long-Term Care 3602 Pacific Ave Tacoma, WA 98418 Email: kashmiri.gavronski@piercecountywa.gov pcccadrombuds@piercecountywa.gov	253-798-3789 206-624-8460 x3789 800-642-5769	253-798-2820
Heidi L'Esperance	Snohomish	Snohomish County LTCOP Multi-Service Center 1200 S 336 th St Federal Way, WA 98003 Email: heidil@mschelps.org kcltcop@mschelps.org	360-862-1100 253-681-6237 Dir: 360-603-8989	253-874-7831
Laura Chouinard	Adams, Chelan, Douglas, Grant, Lincoln & Okanogan	People for People C/O WorkSource Kittitas County PO Box 759 Ellensburg, WA 98926 Email: lchouinard@pfp.org	509-504-6569	

<u>Regional LTC Ombuds</u>	<u>Counties Served</u>	<u>Address</u>	<u>Phone</u>	<u>Fax</u>
Sandi Durand	Kittitas & Yakima	People For People 304 W Lincoln Avenue Yakima, WA 98902 Email: sdurand@pfp.org	509-907-4907	
Richard Danford	Ferry, Pend Oreille, Spokane, Stevens & Whitman	Spokane Neighborhood Action Partners EWLTCO Ombuds Program 3102 W Whistalks Wy Spokane, WA 99224 Email: danford@snapwa.org ltcop@snapwa.org	(509) 456-7627 x5211 800-660-7133	509-344-0567
Pamela Williams	King	King County LTCOP Multi-Service Center 1200 S 336 th St Federal Way, WA 98003 Email: pamela.williams@mschelps.org kcltcop@mschelps.org	206-623-0816 Dir: 253-838-6810 x197	253-874-7831
Susan Howard	Lewis, Mason & Thurston	Lewis County Seniors 2545 N National Ave Chehalis, WA 98532 Email: LTCombudsmansusan@gmail.com	360-214-9292 Intake: 888-733-4005	