SPEAKER

Robin A. Bleier, RN, LHRM, CLC, is a Registered Nurse, Licensed Health Care Risk Manager, Certified Forensic Nurse, Certified Legal Nurse Consultant, and a certified assisted living administrator. She has worked in healthcare for the past 32 years of her life with a focus in long term care for 25 years. Starting her career as a CNA, Robin worked as an LPN, Staff RN, DON, Director of Clinical Services, and Chief Operating Officer. She has worked in a small multi-state organization with skilled nursing centers, hospitals, home health, and hospice. Robin also worked for a 650-resident Continuing Care Retirement Community (CCRC) for two years. Robin teaches and presents across the nation and is a well-respected professional with an in-depth knowledge of nursing, clinical operations, and emerging and best practices.

Robin owns and operates RB Health Partners, Inc., a national Clinical Risk Medicare & Operational Consultancy Firm dedicated to a client-first approach. Robin is involved in numerous associations and is the current Chair of the Florida Health Care Association (FHCA) Disaster Council and Political Action Committee and urges all of us to 'be involved'. Her professional passion is teaching and training. She is currently studying to become a Certified Corporate Compliance Officer.

COURSE OVERVIEW

Long term care is a risky business. Being in the immediate post-CMS Mega Rule Phase 1 roll out period, many providers find themselves with more questions than answers. How will the changes affect the grievance process and posting? What changes should we expect with the investigation process? How will the application of the revised definitions for abuse and neglect impact my staff? Join Robin A. Bleier, President of RB Health Partners, Inc., a national long term health care consultancy firm, as she clarifies and explains the overwhelming changes introduced by the roll out of Phase 1 of the Requirements of Participation.

CEUS, FEES, AND REGISTRATION

Registration is $39 per facility for WHCA members and $78 per facility for non-WHCA members; you may have as many people join in as you would like—one phone/computer may log in per registration! Please register only one person for the webinar unless a second individual plans to log in from a separate location.

Two CEUs will be granted if you complete this presentation (instructions will be given at the end of the webinar on how to obtain your certificate). You must attend the live session in order to qualify for CEU credit.

To register, visit www.whca.org/registration. There, you can select the Phase 1 webinar and complete your registration. Once you are registered, you will receive an invoice. Login and dialing instructions will be emailed on the day prior to the webinar.

Online registration allows members to select a “bill me” option. Registrants may also select to pay with a credit card with the online registration tool.

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